



# Cloud Client Quickstart Guide

Version 2.0.166.0

# Installing the Cloud Client

The Cloud Client is our client-side application that allows users' machines to connect to The Cloud and run Cloud Applications.

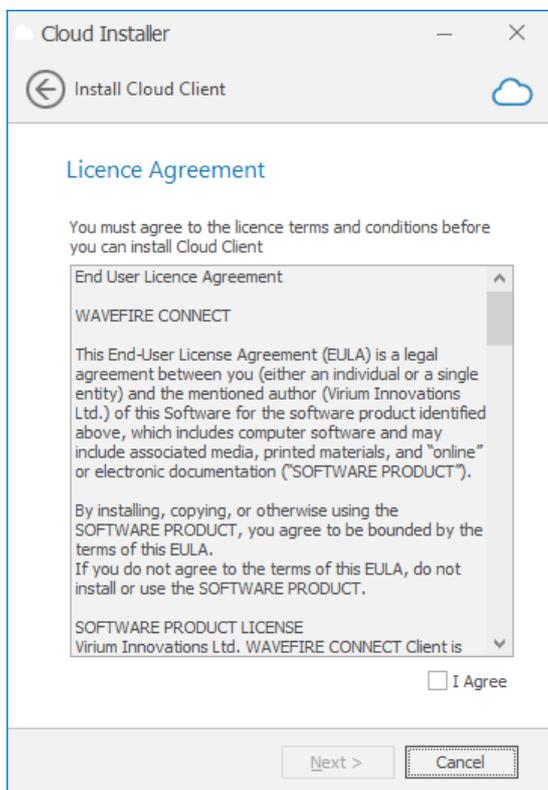
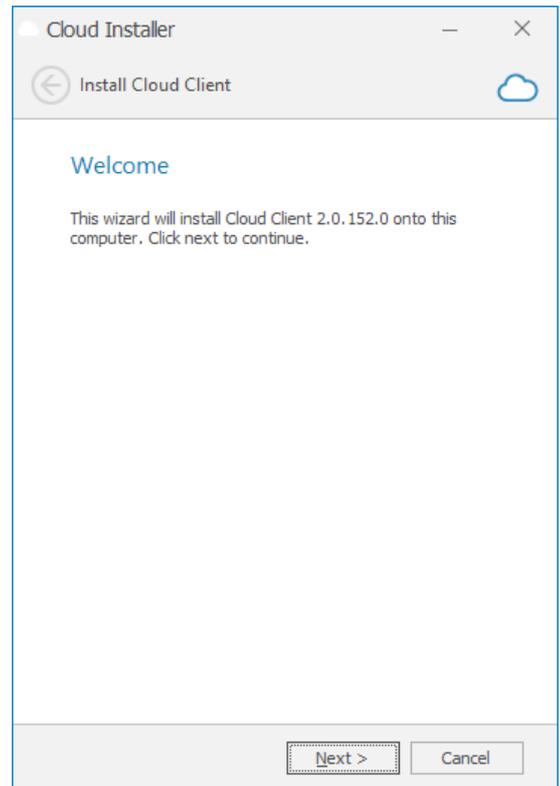
To install Wavefire Connect you will need:

- The Cloud Client installer: *Cloud Client Setup 2.0.xxx.0.exe*
- Your Vendor ID which will have been given to you by your service provider

## Step 1

Run *Cloud Client Setup.exe*. This will start the installation process.

Click *Next* to continue.



## Step 2

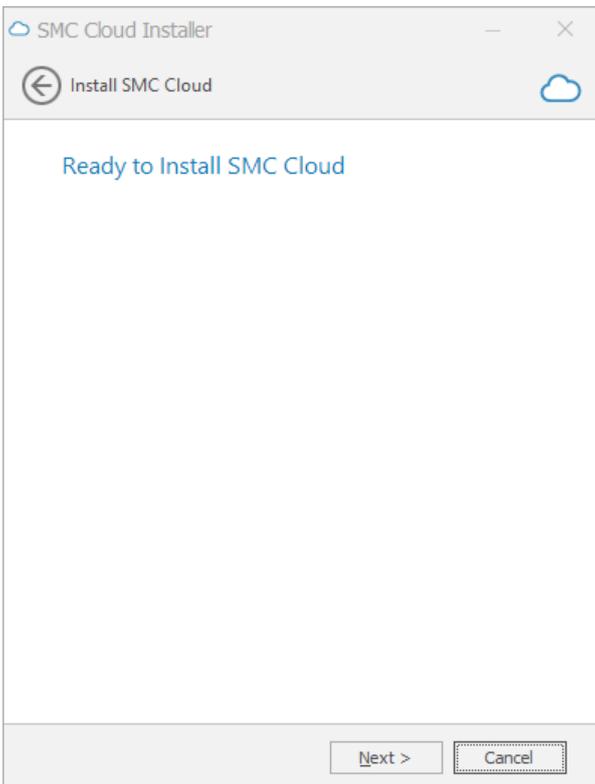
Please read and agree to the Licence Agreement by placing a tick against *I Agree*

Click *Next* to continue.

## Step 3

You will be prompted to enter your Vendor ID - this should have been given to you by your service provider and consists of 2 letters followed by 6 numbers. For example: *FR546271*

Once you have entered your Vendor ID, click \*Next\* to continue.



## Step 4

The installer will verify the Vendor ID and download the configuration for your Cloud connection over the Internet.

Once this has been completed, the installer will be ready to perform the installation.

Click \*Next\* to install the Cloud Client.

## Note

The Cloud Client will be branded by your service provider - so it might not look quite the same as the illustrations on the following pages.

# Running the Cloud Client

The installer will have placed an Icon on your Desktop branded as your service provider - Double click this icon to start the Cloud Client.

## Logging In

The Cloud Client will prompt you to log in:

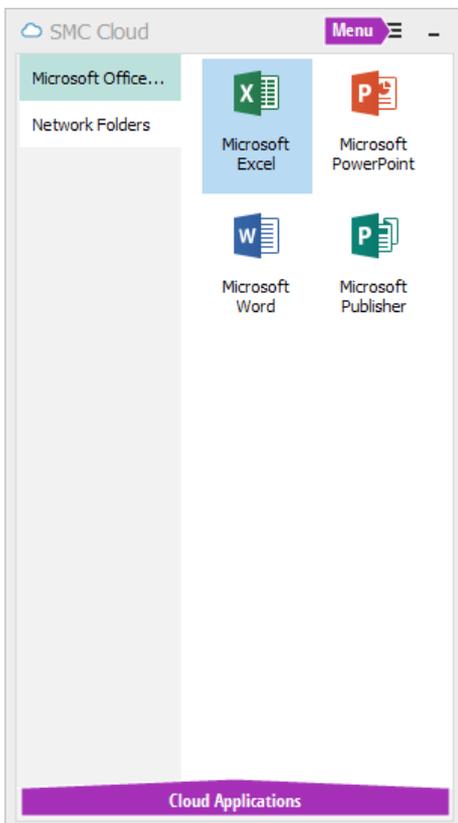
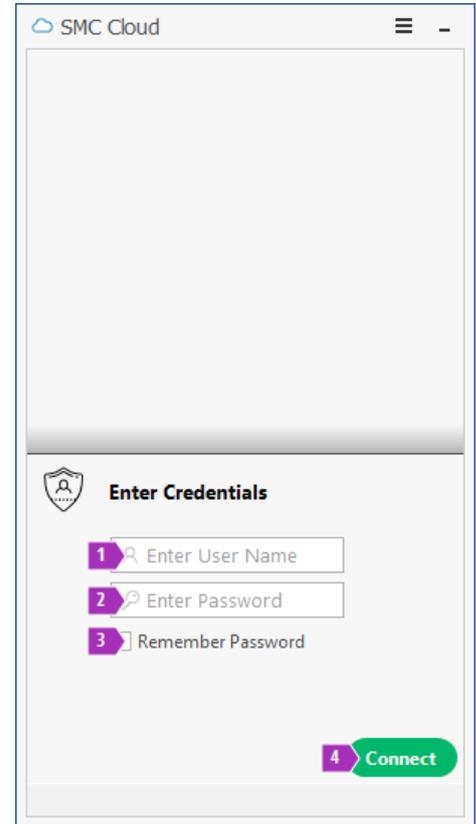
You should have been given your user name and password by your service provider.

1. Enter your user name (e.g. MFoster)
2. Enter your password
3. Your Service Provider may allow you to save your password so that you don't have to enter it every time you connect to The Cloud; if so then

you can put a tick in this box and the Cloud Client will securely store your password for you.

4. Click *Connect* to login to The Cloud using our secure servers.

The Cloud Client will now connect to The Cloud and get your Applications ready - this may take a short while so please be patient.



## Applications and Settings

Once the login process is complete, the Cloud Client will display your Applications:

The *Cloud Applications* area lists each of your Cloud Applications by category; you can launch a Cloud Application by double-clicking on its icon.

The *Menu* button opens the menu and gives you access to the actions described on the following page.

## Change Password

Clicking *Change Password* allows you to change your password. You will be required to re-enter your existing password - if you've forgotten your existing password then please contact your administrator.

## Refresh Applications

If you have been assigned additional applications (or applications are missing), clicking *Refresh Applications* will re-load the application list from the server.

## About

Click *About* to display support contact information and version information for the Cloud Client

## Exit

Click *Exit* to close the Cloud Client and disconnect from any open Cloud Applications.

